



ubud  
food  
festival

Yayasan Mudra Swari Saraswati  
Jl. Raya Sanggingan PO BOX 181  
Ubud Bali Indonesia 80571  
Phone/Fax: +62 361 977408  
[www.ubudfoodfestival.com](http://www.ubudfoodfestival.com)

## UBUD FOOD FESTIVAL

### TICKETING INFORMATION AND TERMS AND CONDITIONS

#### BOX OFFICE

Tickets can be purchased from the Festival Box Office from June 1, 2015 to June 7, 2015. The Box Office will be based at Taman Baca, Jl. Raya Sanggingan, from 8am - 4pm. For maps and more information please visit our website: [www.ubudfoodfestival.com](http://www.ubudfoodfestival.com)

#### TICKET COLLECTION

Tickets for **Single Cooking Demonstration sessions, Workshops, Masterclasses, Special Events and Food Tours** can be printed or displayed via Smartphone screen to gain access to the event.

If you purchase a **FOODLOVER PASS**, you will need to collect your pass at the Festival Box Office **prior** to gaining access to the Cooking Demonstrations. You must provide identification and proof of purchase with you to collect your pass. Please check your tickets carefully upon receipt. There will be no refunds or exchanges.

#### ONLINE

Tickets may be purchased online at [ubudfoodfestival.com](http://ubudfoodfestival.com).

Please note there is a tiered pricing system to ensure the Festival is accessible to local as well as international foodies.

For customers buying via Payment gateway [ticketbase.com](http://ticketbase.com), US Dollars are used.

#### CURRENCY

We use the standard rate of 1 USD = IDR 12,000 on all our calculations.

Some figures may be rounded up or down to reach a clear base figure.

For customers buying via Payment gateway [ticketbase.com](http://ticketbase.com), US Dollars are used.

In person, customers can use Indonesian Rupiah.

#### TICKETING POLICY

1. Customers buying KITAS or Indonesian National tickets will be required to show valid KITAS or ID card (KTP) on collection of ticket or NO TICKET WILL BE ISSUED.
2. Tickets are NON-REFUNDABLE. Refunds are not issued under any circumstance, except cancellation of event.
3. Tickets are NON-EXCHANGEABLE. Tickets will not be exchanged.
4. FOODLOVER PASSES are NON-TRANSFERABLE. Tickets are issued to individuals by name, and may NOT be shared or given to others.

#### GENERAL INFORMATION

The festival program is subject to change without notice.

A ticket and/or FOODLOVER PASS must be shown to gain entry to all paid events, where appropriate.

As this is a Festival of Food and Drink, there will be instances where food items or beverages will



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be shared or offered to audience members. While every effort will be made to communicate the ingredients of these items before sharing, we cannot take responsibility for those with allergies or intolerances, and we cannot accommodate other dietary requirements, except in instances where we have requested this information in advance.

For Special Events, we will request dietary requirements of audience members in advance, and every attempt will be made to meet these – however due to ingredient limitations and menu plans, this may not always be possible.

FOR ALL BOOKING ENQUIRIES PLEASE CONTACT email: [ticket@ubudfoodfestival.com](mailto:ticket@ubudfoodfestival.com) phone: +62 361 780 8932